



DOBSON

Home Care & Staffing Services

**Celebrating 22 Years of Caring for Michigan
1988-2010**

Dobson's Nurse Care Coordinators Have You Covered!

Dobson's Nurse Care Coordinators bring a wide range of knowledge to our company. Each Nurse Care Coordinator has their own unique background of care expertise. These backgrounds, combined with a common goal to deliver continuity of care to our clients, is what sets Dobson apart from others. Although they each have their individual clinical experiences, our care coordinators work closely as a team to ensure that our care plans best suit our individual clients needs.

Meet our Care Coordination Team!

Jami Dobson, R.N., B.S.N., - *Specializing in Non-Traditional Insurance Policies*

As owner and administrator of Dobson's Home Health Care and Staffing Services, she has developed an extensive knowledge of insurance's, and is known throughout the United States for her conversion of specialty insurance homecare policies and her contacts with the insurance industry.

Julie Hobgood, R.N.— *Specializing in Pediatrics & Ventilator Care*

Julie joined Dobson's team in 2004 with experience working in the med-surg departments at the local hospitals, where she worked closely with both pediatric and adult patients. Her role as evolved from providing nursing care in the field for our high-tech clients, to now overseeing Dobson's Referral Intake Department. She assists clients, families, and case managers with determining if Dobson is the right fit for them and what additional services they may qualify for as well.

Jamie Suisse, R.N. - *Specializing in Infusion Therapy, Medicine Management, and Cardiology*

Jamie joins Dobson's team with a background in specialty therapies and extensive experience with cardiology patients. Jamie plays an integral role in impacting a client's ability to stay home to receive their therapies resulting in her being one of the most sought after infusion nurses in the state of Michigan.

Darling Warner, L.P.N., C.B.I.S. - *Specializing in Traumatic Brain Injury Care*

Dar joined our team in May 2009, her primary role is to oversee our Traumatic Brain Injury program. Dar is a Certified Brain Injury Specialist with complimentary experience in spinal cord injuries, asthma, allergy, and immunology. The dedication she has to her clients and their caregivers make her an asset to Dobson's continued efforts to lead Michigan with our in-home treatment of individuals with traumatic brain injuries.



If you have any questions about the services Dobson's can provide, please call 866-866-8984

Dobson's

New Faces

We are pleased to introduce our newest members of our great team!



Patty Hahn-MacDonald

Scheduling Coordinator



Laura Langhart

Bay City Regional Manager



Jamie Suisse RN

Clinical Care Coordinator



**Dar Warner LPN,
CBIS**

Clinical Care Coordinator



Sarah Fritz R.N.

Clinical Care Coordinator



From Pediatric to Geriatric Care

Private Duty Long Term Care. Not Just For The Elderly .

The home care industry has a general perception that private duty care is merely for the elderly. Fortunately this isn't true. Dobson Healthcare is one of the few home care agencies in the state of Michigan who offers hourly care and skilled visits to clients of all ages, illnesses, and circumstances including quadriplegics who are ventilator dependent.

Our services are available for just a simple 3 hour visit, to around the clock care in a client's home.

Acute Care

The foundation of Dobson's care has always been to provide quality acute care to our clients in their homes this philosophy started with our first client in 1988 and continues today. Our specialty service provides highly trained registered nurses, licensed practical nurses, paramedics, and high-tech home health aides for our clients 24 hours a day.

Nurses are available to oversee the care of tracheotomies, ventilators, feeding tubes, provide quadriplegic care, and traumatic brain injury care for clients of all ages.

Dobson offers every person the opportunity to stay in their own home. Unforeseen circumstances change our life plans when we least expect it. Limited options are available to clients who have or will experience a need for acute care. Clients with acute care needs receive caregivers who have extensive experience with tracheotomies, ventilators, feeding tubes, traumatic brain injuries, spinal cord injuries, muscular and neurological disorders. The caregivers may be high tech home health aides, RNs, LPNs, PARAs or a combination of all of them depending on your level of care.

Wound Care

Dobson takes pride in their staff who work closely with specialty clinics and your physicians to aide in the development of one of the fastest growing services available in the home care industry. Partnering with these wound care specialist allow us to develop a close-knit care system designed to monitor and improve your healing process at home.

Medicine Management

As a non-Medicare certified agency, Dobson Home Care has the ability to assist our acute care needs and elderly clients with the management of their medications as long as we are needed. Our caregivers providing daily care, medication set-up, and reminders become the "eye and ears" for our Nurse Care Coordinators. With this team effort, the Nurse Care Coordinators become effective liaisons between the client, their physician, pharmacy, case manager, and their family to be sure the proper medications are in the home, administered and the client remains on a safe regimen when they are no longer able to manage their own medications.

Unlicensed Care

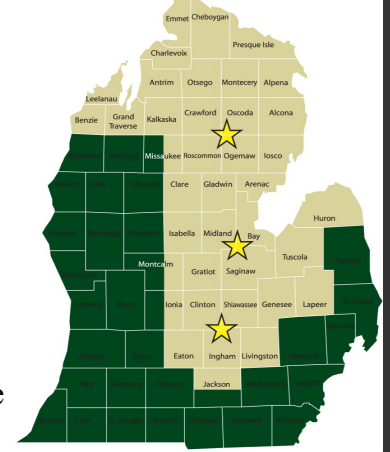
Some clients just need a hand every now and then with housekeeping or getting out to a doctor's appointment. With the help of Dobson's home health aides and CENAs, 100's of individuals have been able to stay home without the need to reside in a facility. The advantage to choosing Dobson Home Care for intermittent assistance is that you receive the same experienced caregivers who are able to transition with you as your care needs change.



Traumatic Brain Injury Care

At Dobson Home Care and Staffing Services we recognize that loved ones suffering from Traumatic Brain Injuries whether mild or acute pose great challenges for you as the family care providers. Recognizing these struggles and the increase in our census with clients who have TBIs, has created a movement within Dobson to create a program for individuals with Traumatic Brain Injuries that encompasses pediatric to geriatric clients.

Our Nurse Care Coordinator, Darling Warner-Davis, LPN, CBIS, has been a force to be reckoned with, as this is not only her area of expertise, but her passion. This passion has driven Dobson Home Care into a full-fledge mission to improve not only our program, but to be a leader in improving Michigan's TBI families abilities to maintain a state of normalcy for themselves and their loved one. You will be happy to know that Dobson's Brain Injury Program encompasses every area of care related to our clients and some of the highlights are listed below:



Family Care Plans: Care plans designed to encompass the needs of the client and the family alike

Coordination of Care with Our Partners: Dobson is only one component of a very intricate and delicate system of healthcare providers. As the “eyes and ears” of the client, we work closely with case managers, physicians, pharmacies, therapists, etc. to ensure continuity of care. Care Conferences with clients, caregivers, and healthcare providers are held frequently.

Caregiver Education: Caregivers receive routine in-services and training on the latest technology and information regarding their clients with Traumatic Brain Injuries

“Michigan data show's that each year 11,000 Michiganders have a serious TBI — one that leads to hospitalization and/or death” - Michigan.gov

Verlene Ritter Award

This award is dedicated to an outstanding Dobson employee who has not only shown their abilities to provide excellent care to our clients but who have also gone above and beyond to provide a positive experience to their clients. This year's recipient is **Pat Sheppard**, a Home Health Aide from the West Branch Regional office. Pat has been a dedicated and loyal employee since 2007.

Art Stedry Scholarship

The scholarships are awarded to active employees at Dobson who are completing their nursing degrees. Each recipient will be receiving a scholarship that will be given to their school on their behalf. Congratulations to the following employees who are receiving the Art Stedry Scholarship:

Corey McCaw, HHA
Nicole Conger, HHA

Saginaw Valley State University
Saginaw Valley State University



In addition to the Art Stedry Scholarship program Dobson's is proud to offer a tuition assistance program to our employees working towards their nursing degrees

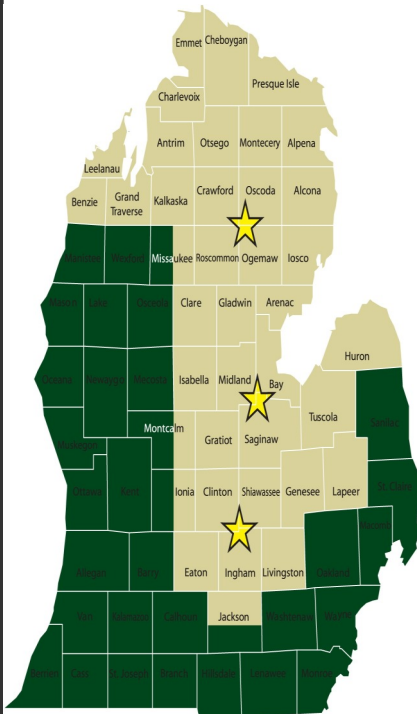
CONGRATULATIONS



3727 E. Wilder Road, Suite A
 Bay City, Michigan 48706
 866-866-8984

**A Family-Owned Private Duty Home Care Agency
 Caring for Michigan Communities Since 1988 From Pediatrics to Geriatrics**

Caregivers and Services Available 24/7



Clients Who Benefit

| | | |
|--------------------------|----------------|--------------------|
| Spinal Cord Injuries | Infusion | Muscular Disorders |
| Traumatic Brain Injuries | Terminally Ill | Pediatrics |
| Neurological Disorders | Elderly | |

Personal Services

| | | |
|---------------|----------------|-----------------------|
| Bathing | Dressing | Grooming |
| Homemaking | Transportation | Medication Assistance |
| Companionship | Respite Care | Meal Preparation |

Skilled Services

| | | |
|-----------------|------------------|-----------------------|
| Ventilator Care | Tracheotomy Care | Feeding Tube Care |
| IV Therapy | Wound Care | Medication Management |
| Palliative Care | | |

Dobsonhealthcare.com

For Additional Information, Please Call 1-866-866-8984